



WELCOME NEW USERS Intactusacargo.com

We thank you for your business and hope you will be happy using our Ocean Cargo Electronic Service System, Intactusacargo.com. This web based Certificate issuance System is set up in accordance with the terms and conditions of your policy. You will be able to access the Policy online in order to issue electronic certificates of insurance and to send reports directly to your broker and underwriter via the web.

The system just sent to your email inbox an email which contains your User Name and a link for you to access the system. All you have to do is follow the instructions provided, click on the LINK, enter your User Identifier and please follow the system prompts. The system will help you do the rest.

PLEASE NOTE THE EMAIL WILL COME FROM [Postmaster@oceanwide.com](mailto:Postmaster@oceanwide.com). and will contain your User Identifier and the link that will enable you to set up your account and personalize your information.

The URL for the Intact Ocean Marine Cargo website is [www.intactusacargo.com](http://www.intactusacargo.com). this URL is a secured site. Please save this site in your favorite's folder for future use. Accessing our site will enable you to issue Certificates of Insurance.

Your User Identifier:

*Please note you will be asked to accept the Terms of Use the first time you log into the [www.intactusacargo.com](http://www.intactusacargo.com) website.*

Help guides are available online in the HELP tab located at the top right corner after you log on. If you have any questions please contact your insurance representatives - your Broker, , your Intact Underwriter, Jill Nakamoto, Additional assistance is available by contacting the Help Desk at 1-888-289-7744 Ext 0 regarding any technical questions

**IMPORTANT SYSTEM INFORMATION FOR PROGRAM TO WORK EFFECTIVELY:**  
(1) PLEASE TURN OFF ANY POPUP BLOCKERS AND TURN OFF THE PASSWORD SAVER FUNCTION ON THE INTERNET EXPLORER, CERTIFICATES WILL NOT PRINT UNLESS THIS IS ACCOMPLISHED  
(2) PLEASE REVIEW THE INTERNET BROWSER COMPATIBILITY GUIDELINES ATTACHED TO ASSIST YOU WITH REQUIREMENTS TO ACCESS OUR SYSTEM.

OUR HELP DESK IS AVAILABLE 24HOURS A DAY TO ANSWER YOUR QUESTIONS, KEEP THIS NUMBER HANDY - 1-888-289-7744 Ext 0

Thank you, your business is important to us.

# Intactusacargo.com Requirements

## Internet Browser Compatibility Guidelines

Browser	Version	Compatibility Notes
<b>Microsoft Internet Explorer (IE)</b>	Desktop and mobile IE version 11	Compatible with TLS 1.1 or higher by default
	Desktop IE versions 8, 9, and 10	Compatible only when running Windows 7 or newer, but not by default. You need to enable it in IE by navigating to Tools → Internet Option → Advanced, and then scroll to the Security section of the Settings window and make sure the 2 checkboxes 'Use TLS 1.1' and 'Use TLS 1.2' are ticked:  Windows Vista, XP and earlier are incompatible and cannot be configured to support TLS 1.1 or TLS 1.2.
	Desktop IE versions 7 and below	Not compatible with TLS 1.1 or higher encryption.
	Mobile IE versions 10 and below	Not compatible with TLS 1.1 or higher encryption.
<b>Microsoft Edge</b>	Microsoft Edge	Compatible with TLS 1.1 or higher by default.
<b>Mozilla Firefox</b>	Firefox 27 and higher	Compatible with TLS 1.1 or higher by default.
	Firefox 23 to 26	Compatible, but not by default. Use about:config to enable TLS 1.1 or TLS 1.2 by updating the security.tls.version.max config value to 2 for TLS 1.1 or 3 for TLS 1.2.  Windows XP (SP2+) and Vista are compatible and can be configured to support TLS 1.1 or TLS 1.2.
	Firefox 22 and below	Not compatible with TLS 1.1 or higher encryption.
<b>Google Chrome</b>	Google Chrome 38 and higher	Compatible with TLS 1.1 or higher by default.
	Google Chrome 22 to 37	Compatible when running on Windows XP SP3, Vista, or newer (desktop), OS X 10.6 (Snow Leopard) or newer (desktop), or Android 2.3 (Gingerbread) or newer (mobile).
	Google Chrome 21 and below	Not compatible with TLS 1.1 or higher encryption.
<b>Apple Safari</b>	Desktop Safari versions 7 and higher for OS X 10.9 (Mavericks) and higher	Compatible with TLS 1.1 or higher by default.
	Desktop Safari versions 6 and below for OS X 10.8 (Mountain Lion) and below	Not compatible with TLS 1.1 or higher encryption.